How does a participant log in for the first time?

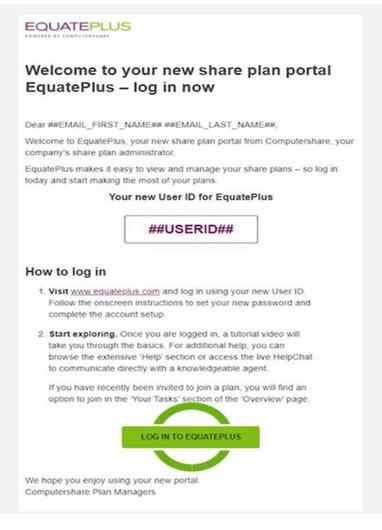
The initial log in can be completed on the EquatePlus platform OR the EquateMobile app. In this section, we will focus on the process within the EquatePlus platform. Participants can complete the initial log in process in 5 easy steps:





User ID - Welcome

This communication, from 'noreply@EquatePlus.com', is sent to the participant's e-mail on file and invites the participant to log in.

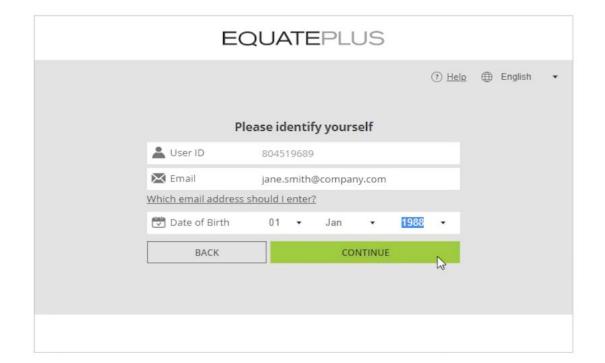


2

EquatePlus Login

Upon logging into the site with their User ID, the participant will be required to complete authentication questions.







Notification of Temporary Password

The participant is issued a temporary password via email once they are successfully authenticated.



Your temporary password has been generated

Dear plan participant,

Please use this temporary password to log in and complete your account setup in EquatePlus. Once you are successfully logged in, you will be asked to set a new password of your own choice.

Your temporary password



For security reasons this password is only valid for 10 minutes, so please use it as soon as possible. If this password has timed out, simply log in again and request a new temporary password.

Didn't request a temporary password?

Please notify us as soon as possible using one of the numbers:

International: +41 (0) 844 00 44 55

Switzerland: +41 (0) 844 00 44 55

United Kingdom: +44 (0) 370 702 0189

United States: +1 781 575 4534

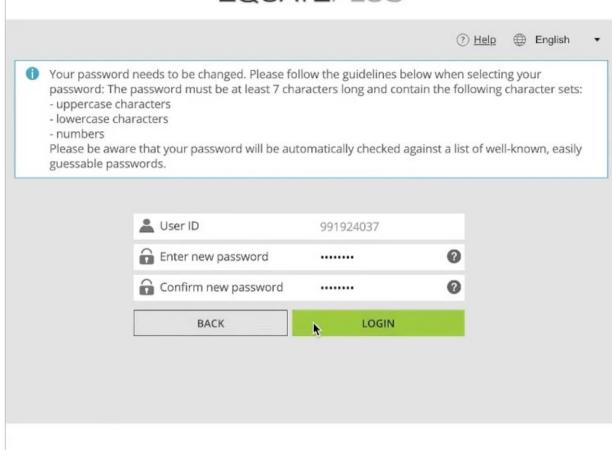
Computershare - Share Plan Administrator



Password Entry Screen

After entering in their temporary password, the participant will then be prompted to create their own password.

EQUATEPLUS



Welcome Screen

The participant has now successfully logged in!

At this stage, the participant will also be able to select their preferred language by clicking on 'Get Started'.

English (United States) ▼

Welcome back!

Please take the next few minutes to set up your EquatePlus account.

If you are ready, let's get started.

Logout

Get started

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Participant Onboarding Overview

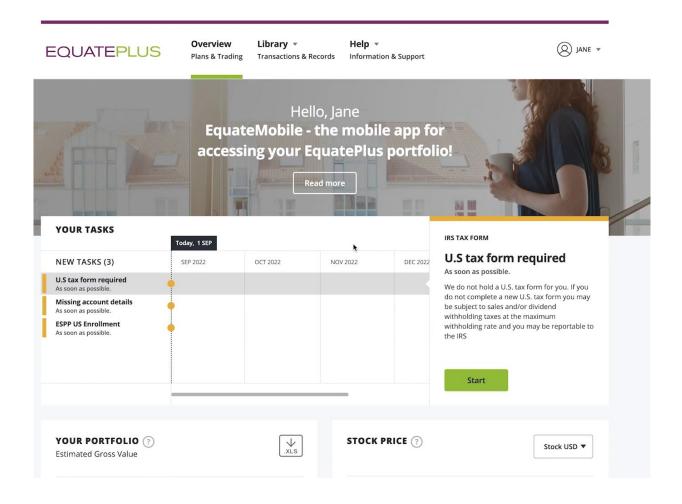
Once the participant reaches the Welcome screen (Step 5 above), they will then need to go through a sequence of screens before reaching the homepage, including setting user preferences, reading and acknowledging agreements, and completing mandatory tax forms. The flow is captured in the illustration below.



^{*}This step may not be visible to all users due to a number of factors, including client configuration and participant specifics.

FYI: If a participant stops the initial process, they can come back, at any time, and pick-up where they left off.

Profile Page Home View







After setting up their EquatePlus account, participants can then download the companion app, **EquateMobile**, to access their plans anytime, anywhere!

Participant Onboarding Video

https://player.vimeo.com/video/757344084